



PROPANE GAS SAFETY



IMPORTANT SAFETY & CONTACT INFORMATION

WHAT TO DO DURING A PROPANE GAS EMERGENCY



IN THE EVENT OF A GAS LEAK EMERGENCY

LEAVE THE AREA AND -FROM A SAFE SPACE-

CALL 911 AND IMMEDIATELY AFTER,
CALL OUR EMERGENCY LINE
559.660.2091 DAY OR NIGHT

WHETHER YOU ARE OUR CUSTOMER OR NOT.

Recognizing a Propane Gas Leak

You should know how to recognize a gas leak or other gas-related hazard and what to do during a gas emergency.

A leak may be Present if you:

SMELL

an odor similar to rotten eggs, even if it's faint or momentary.

HEAR

a hissing or a roaring coming from the ground, above-ground piping, or a propane gas appliance.

SEE

dirt or water blowing into the air, unexplained dead or dying vegetation or grass, or standing water continuously bubbling.

IF YOU SUSPECT A GAS LEAK

STEP BY STEP WITH ADDITIONAL SAFETY INFO

- Leave the area immediately.
- From a safe place, call **911** and Shaver Lake Propane at **559.660.2091**, day or night, whether you're our customer or not. A Shaver Lake Propane representative will be there as soon as possible.
- Don't smoke or use matches or lighters.
- Don't turn on or off any electric switches, thermostats, appliance controls, or do anything that might cause a spark.
- Don't start or stop an engine, or use an automated (garage) door.



Know what's **below**.
Call before you dig.

**IT'S FREE.
IT'S EASY.
IT'S THE LAW.**

DIGGING SOON?

Every digging job requires a call to 811 – even small projects like planting trees or shrubs. Whether you're a homeowner or professional excavator, one call to 811 gets all utility-owned underground lines marked for FREE.

Before digging be sure to:

- Call 811 at least two working days before starting any digging project.
- Wait for the site to be marked.
- Respect the marks and dig with care.
- Familiarize yourself with your state's call-before-you-dig law.



Digging without calling can result in a gas leak, which has the potential to disrupt service to an entire neighborhood, cause an evacuation, fire, property damage, injury, or loss of life, and potentially result in fines and repair costs.

Calling 811 before every digging project gets your underground utility-owned lines marked for free and helps prevent undesired consequences. Be aware, however, that customer buried piping can't be located by calling 811.

DID YOU KNOW YOU OWN A GAS LINE

That's right. All gas piping located between the meter and your structure and indoor/outdoor gas appliances are owned and must be maintained by the property owner. This is referred to as "customer buried piping." If the customer buried piping is not properly maintained, leaks can create a hazardous condition.

Shaver Lake Propane owns all gas piping and facilities leading up to and including the meter and rigorously maintains it. This maintenance includes regular inspection to ensure no leaks are present and the lines are in good condition.

To keep your home or business safe and reliable, you should:

- Monitor and properly maintain the propane gas lines you own.
- Periodically inspect your lines for leaks and/or corrosion.
- Repair the lines immediately if any unsafe condition is discovered.
- Hand dig when excavating near any buried gas piping.

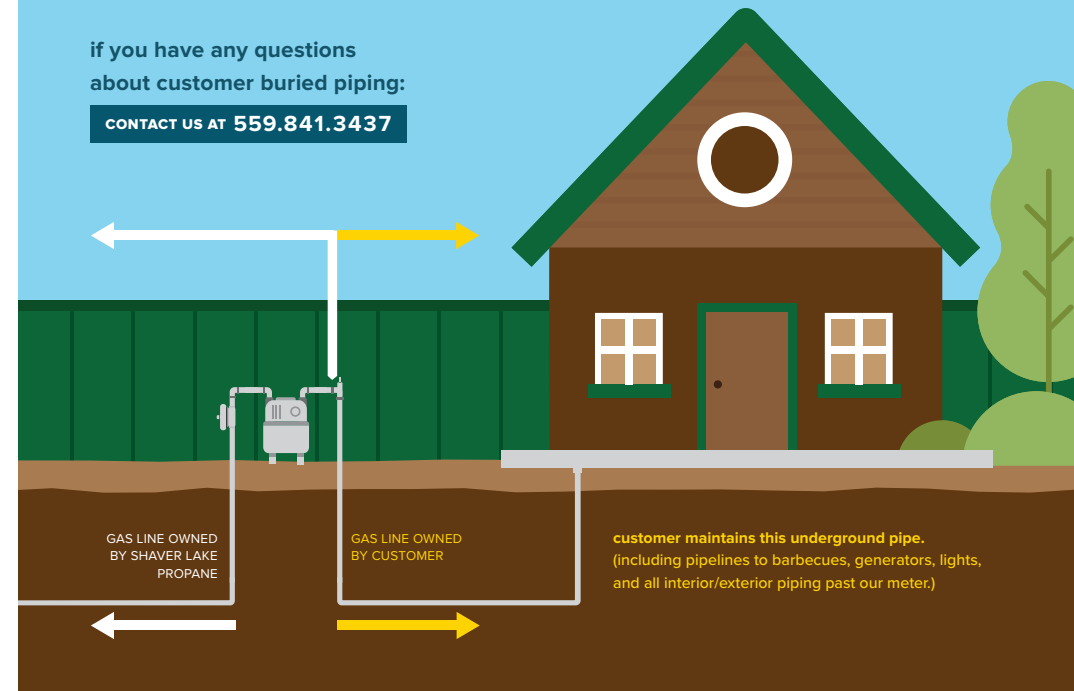


Shaver Lake Propane is responsible for the gas line up to and including the meter.

Property owners are responsible for gas piping from the gas meter to your home or business.

if you have any questions
about customer buried piping:

CONTACT US AT 559.841.3437



APPLIANCE SAFETY

Always use your appliances in accordance with the manufacturer supplied instructions and store them in a safe place.

APPLIANCE MAINTENANCE

LEAVE IT TO THE EXPERTS.

Make sure that qualified plumbers, contractors, or dealers install and repair all propane gas equipment and appliances.

HELP YOUR APPLIANCES “BREATHE.”

Check the vents of your appliances to be sure that flue gases can flow easily to the outdoors; clear away any insect or bird nests or other debris. Also, clear the area around your appliances so plenty of air can reach the burner for proper combustion.

DO NOT TRY TO MODIFY OR REPAIR YOUR GAS APPLIANCES

Have qualified plumbers, contractors, or dealers perform annual inspections and maintenance on your gas appliances.

HAVE OLDER APPLIANCE CONNECTORS INSPECTED.

If you have an older appliance, have a qualified service technician or plumber inspect the connector. Do not do this yourself, as movement of the appliance might damage the connector and cause a leak.

Information about product recalls can be obtained directly from the U.S. Consumer Products Safety Commission (CPSC) at www.cpsc.gov.



APPLIANCE SAFETY TIPS

- Don't store or use flammable products near gas appliances.
- Keep a minimum of three feet clear around your furnace and water heater.
- Set your water heater thermostat at or below the manufacturer's recommendation to prevent scalding accidents.
- Keep the burners on your range clean. Don't allow the flame on range burners to extend beyond the bottom of pots and pans.
- Teach small children to stay away from the gas range and all gas-burning appliances. Where possible, use stove guards, knob covers, and oven locks to enhance safety.
- Never use the kitchen oven as a space heater.
- With the exception of decorative fireplaces, firepits, or Tiki torches, properly operating gas appliances should have a clear, steady blue flame.
- When using decorative gas logs, ensure that the fireplace/chimney damper is in the open position.

ADDITIONAL SAFETY INFORMATION

EARTHQUAKE/SEISMIC VALVES

A gas earthquake or seismic shut-off valve automatically shuts off your gas service when an earthquake of sufficient magnitude occurs. These valves are installed on your house line, not the service line maintained by Shaver Lake Propane. These valves can be purchased through independent suppliers or contractors, and should be professionally installed.

If an earthquake or other significant event causes your seismic shut-off valve to close, Shaver Lake Propane recommends that you contact a licensed, qualified contractor to reset the valve, verify that no gas leaks exist, perform a safety check of your gas appliances before they're placed back in to operation, and re-light your pilot lights.

CORRUGATED STAINLESS STEEL TUBING

Corrugated stainless steel tubing (CSST) is a flexible, thin-walled metallic tubing used to supply gas in some residential, commercial, and industrial buildings. CSST often has a yellow or black plastic coating and is typically found inside walls and through and along floor and ceiling joists. It's not the same as the flexible appliance connectors that attach directly to your gas appliances.

If lightning strikes a structure containing CSST, there's a risk the lightning can travel through the structure's gas piping system and cause a leak or fire. To help protect structures from potential lightning strikes, the installation of an appropriate lightning protection system should be considered.

Shaver Lake Propane doesn't provide inspection service for CSST installations. If you're unsure whether CSST is installed in your structure, contact your builder, contractor, or a licensed plumber for more information and/or an evaluation.

CARBON MONOXIDE

Recognizing the signs of carbon monoxide exposure

Propane gas appliances are very safe. However, like all appliances, if they aren't properly maintained or are malfunctioning, they can be dangerous. One of those dangers is exposure to carbon monoxide.

Carbon monoxide is produced by the incomplete burning of fuel, including propane gas. It's a poisonous, odorless, and colorless gas that can be fatal. Any suspected carbon monoxide exposure is an emergency.

Symptoms of carbon monoxide exposure include:

- Dizziness
- Headache
- Fatigue
- Nausea
- Vomiting
- Flu-like symptoms
- Shortness of breath
- Mental confusion
- Loss of muscular coordination
- Loss of consciousness



IF YOU SUSPECT THE PRESENCE OF CARBON MONOXIDE

- Leave the premises and get into fresh air immediately.
- Call 911 or your local emergency number as soon as possible to get medical attention.
- Do not re-enter the building until an emergency official has determined the building to be safe and you've been given permission to do so.



Carbon monoxide detectors can be found at most home-improvement stores and are easy to install.



Prevent carbon monoxide emergencies – have your gas appliances serviced regularly.

Shaver Lake Propane recommends you have your gas appliances serviced annually by a trained professional. In addition to keeping your appliances operating at optimal efficiency for energy conservation, this is one of the best ways to prevent carbon monoxide emergencies.

Sometimes an appliance will leave soot if it's producing carbon monoxide. If your gas appliance has soot, turn off the appliance and don't use it until it's serviced by a qualified contractor.

The U.S. Consumer Product Safety Commission recommends that consumers install carbon monoxide detectors. They also caution that while a carbon monoxide alarm can provide some added protection, it's no substitute for proper use and upkeep of appliances that can produce carbon monoxide. Additional information can be found on their website at www.cpsc.gov.

Special note for California residents: Make sure your structure has functioning carbon monoxide detectors as required by California Health and Safety Code §17926. More about this law can be found in the California Carbon Monoxide Poisoning Prevention Act of 2010.

Please note: Shaver Lake Propane does not inspect for the absence of carbon monoxide detectors, their placement, nor do we install or service these detectors.

SNOW COUNTRY PRECAUTIONS

Heavy snow and ice falling from roofs can damage gas meters, regulators, and associated gas piping. Special care must be taken when clearing roofs to prevent impact. Also, ice and snow accumulation, whether natural or manmade, can damage gas meters and outdoor appliances and create a hazardous leak.

GAS METER SNOW SHELTER

For additional information about how to build a snow shelter or for a contractor referral

CALL 559.841.3437



SNOW SAFETY TIPS

INSTALL A STRUCTURALLY ENGINEERED SHELTER

above your gas meter to prevent snow and ice accumulation.

USE A BROOM, INSTEAD OF A SHOVEL

where possible, to clear snow or ice off gas meters and outdoor appliances, including regulators, associated piping, and propane appliances.

DO NOT PILE SNOW ON PROPANE GAS METERS OR OUTDOOR APPLIANCES

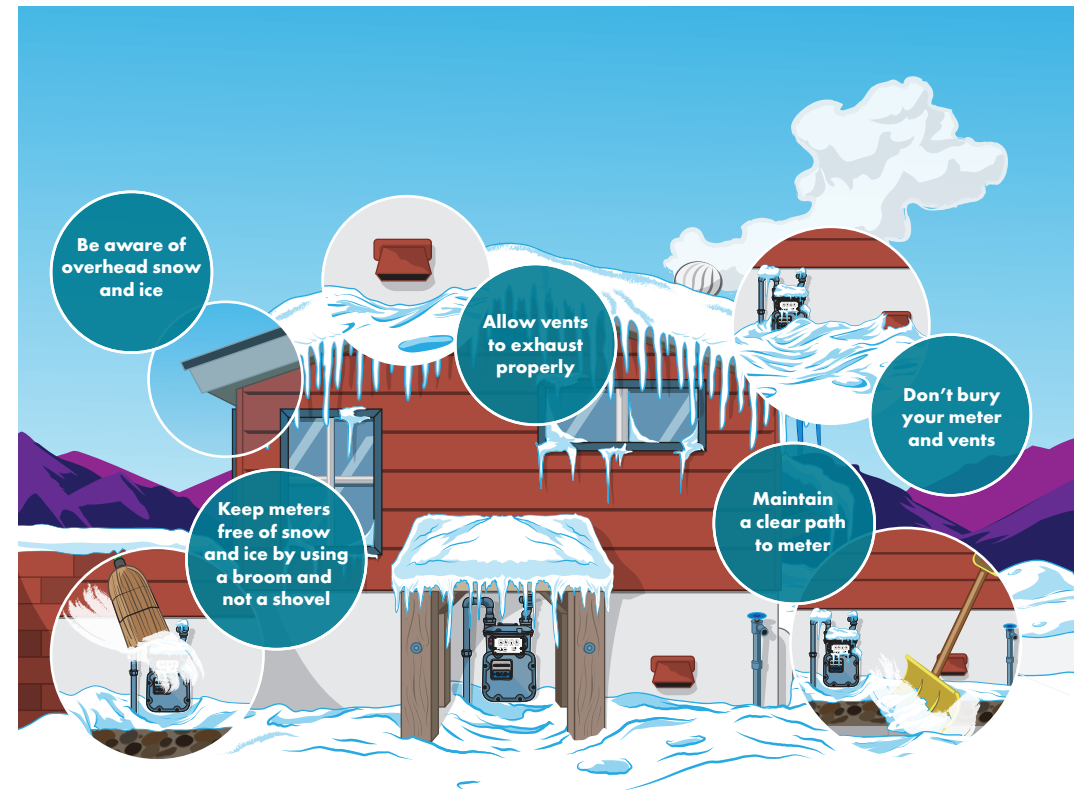
when shoveling or plowing.

KEEP ALL OUTSIDE GUTTERS FREE OF LEAVES AND DEBRIS

including those above or near the propane gas meter and outdoor appliances.

KEEP AIR SUPPLY AND EXHAUST DUCTS CLEAR

of snow, ice, leaves, or other debris. Propane gas appliances require proper exhaust and ventilation.





ShaverLake
PROPANE

www.ShaverLakePropane.com | 559.841.3437

24/7 EMERGENCY LINE 559.660.2091